

Access Statement For Snowhill Hill Estate **Bed and Breakfast**

Introduction

The Snowhill Hill Bed and Breakfast accommodation, which opened in the summer of 2003, has been converted and furnished to a high standard of quality and comfort.

Situated on a working beef, sheep and arable farm of some 800 acres, and about 2 miles from the nearest village (Snowhill), it is remotely set and peaceful.

As a self-contained dwelling it offers guests privacy but with a good level of inobtrusive care from the Manager and her family who live separately above the accommodation.

The B&B building stands overlooking a quiet courtyard at the back of a large cotswold stone house and alongside other farm cottages. All rooms are ground floor, all with en suite shower rooms, with parking right outside the building in marked out tarmac bays. There are only two small steps throughout the interior of the building; leading up into the sitting room/dining area with one of the three rooms - a twin room (Room 3) being particularly suitable for a wheelchair user.

It is our aim to ensure that all of our guests enjoy their stay and feel welcome here. With this in mind we would welcome guests to discuss any individual requirements with us in order that these might be accommodated.

Pre-Arrival

- We are located at the end of a tree lined driveway - a small public road - which leads on to our farm.
- As satellite navigation systems often do not pinpoint our exact location and sometimes even the locals do not know

where we are!, it would be advisable to download our directions given on the web page, or telephone the Manager before arriving for a map and/or verbal directions. Written directions and a map are provided by the Manager at the time of booking if a postal confirmation is sent, and written directions by e mail confirmation.

- There are no buses available directly to the B&B. The nearest services are in Broadway, Moreton in Marsh or Chipping Campden. Please let the Manager know if you would like details of the bus timings/frequencies prior to or during your visit. Bus timetables are available in the B&B.
- The main train station is Moreton in Marsh, operated by First Great Western, and is some five miles away. A train timetable is available in the B&B and should you require to know about timings/frequencies, please ask either prior to or during your stay. The station is approximately 15 minutes away by car.
- There are several local taxi services, although advance booking is advisable as these are often being utilised out of area ie. to and from airports, and so you may not be able to get a taxi should you need one at short notice.
- We can book taxis in advance of your stay if you so wish - please ask.
- Our webpage is at www.broadway-cotswolds.co.uk/snowhillhill.html. This provides pictures of our accommodation and further information about the services we provide.
- We recommend you contact us by telephone or e mail to outline any special requirements you may have (see contact details below).
- The nearest shops are approximately 5 miles away in Broadway, or Stow on the Wold, again 5 miles.
- You can contact us by telephone, e mail or fax. Please see the "contact information section" of this document for full details.

- We are unable to accommodate dogs.
- We welcome children of all ages. We have a put up bed we can add to a room if you would like to be accommodated as a family, or you are welcome to bring your own travel cot. The building lends itself well to whole families staying, where one family might occupy the 3 bedrooms, and the children can be put to bed at night perhaps, whilst the parents/guardians can relax in the sitting room.
- A variety of dietary requirements can be catered for with advance notification.
- There is a shared fridge for all six guests available in the dining room.
- Our breakfast menu and guest information can be provided in large print and/or described verbally.
- Mobile phone coverage is adequate for most networks.
- People with nut allergies should be aware that we do use nuts in the kitchen.
- Manager trained under Welcome Host Scheme - undertaking Gloucestershire Welcome training in Autumn/winter 2007 to achieve NCFE Level 2 Customer Service for Hospitality, Leisure, Travel and Tourism.
- Manager has a little knowledge of the Japanese language.
- Manager is Vice-Chair of the Cotswolds and Forest of Dean farm holiday group.
- Our location is peaceful and fairly remote, and although not ideally suited to those travelling without a car, we would be delighted to pre-arrange either for the hire of bicycles, a taxi or a guided tour of the local area.
- Enquiries and bookings may be made on line.
- Fire alarm is audible only.
- Emergency information can be communicated verbally on request.

Arrival & Car Parking Facilities

- There are four designated parking spaces, marked out on tarmac, directly outside the B&B.
- There is a large yard area for further cars approximately 25 yards from the B&B building.
- There are no charges and no time limits for parking outside.
- There is a door bell on the front door of the B&B building, with a telephone number clearly displayed on a sign outside should no-one answer the door. You will need a mobile 'phone to reach the Manager, should she not be in, although bear in mind that as some tariffs do not receive a signal, if you are to arrive outside of the times agreed with the Manager, it would probably be advisable to telephone beforehand.
- We can assist guests with luggage.

Main Entrance & Reception

- The front door is 110 cms wide and there is a low step of 2 cms high.
- Inside there is a small lobby of 1.1 metres wide x 2 metres long.
- This in turn leads to a small hall 1.1 metres wide x 2.3 metres long, within which there is an internal door within a corridor leading to all bedrooms.
- From the right hand side of the corridor, opposite Room 1's door, there are two small steps, the highest of which is 18 cms high, with a hand rail to the right leading to the dining room
- The whole of the building is carpeted throughout, with the exception of the kitchen which is not normally accessed by guests.

Public Areas - General (Internal)

- The sitting room/dining room is the only public area in the building.
- There is a television with remote control and ceefax/teletext, together with a video recorder and DVD player. You are welcome to watch any DVDs available here in the B&B, or perhaps bring along your own when you stay to play here.
- The rest of the building is devoted to the three guests bedrooms, save a small area outside of Room 2 where there is a wall mounted public payphone.
- The doors of all the bedrooms are to the left hand side of one main corridor.
- Low level lighting stays on in the main corridor overnight.
- There are linked mains operated smoke alarms with battery back-up in the passage and a clearly marked and illuminated exit route in the event of a fire.
- The main corridor outside of the three bedrooms has a bookshelf with plenty of books that can be borrowed throughout a visitors stay.
- Track spot lighting illuminates this main corridor, as well as low level lighting.

Public Areas - WC

- Bedrooms are all en suite, but there is no public WC available.

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

- The whole guest house area is entirely non-smoking.
- Breakfast is served in the dining room on the ground floor - reached via two small steps - with a hand rail to the right.
- This room is carpeted.
- There is another linked mains operated smoke alarm with battery back-up in the dining room.

- Lighting is by a ceiling chandelier, a standard lamp and further spots on the main beams - back and front - 3 spots on each track.
- At breakfast a varied menu is provided for guests - a self service buffet type system with juices, cereals, bread, fruit and yoghurts. All produce is locally sourced and the B&B is a member of a local breakfast group - www.cotswoldsbreakfast.com as well as being a member of the Tastes of the Cotswolds project. A cooked breakfast is available to order, together with hot beverages and toast, again ordered at the table. Waitress service to the table of cooked breakfast and beverages.
- The manager prepares and serves breakfast and is therefore present throughout to help.
- Furniture is flexible - there is a large table which seats six, together with a small table which seats two. Usually when there are six dining for breakfast both of these tables are laid - when there are three couples, there are two usually laid end to end at the large table, and one separate table for two provided.
- A table protector and linen cloths are put to the tables at breakfast, but at all other times are left unladen, with oak, rich, brown wood with varnished finishes.
- We usually have the local radio station tuned in at breakfast time on a small radio.
- There is a woodburner in the dining room, with operational instructions and logs available to use.
- There is a computer in the dining room with printer, for guests to access the internet - dial up connection - for which there is a small charge.
- There are several board games and packs of cards in the dining room for guests to borrow.
- There are various guide books, maps and literature to utilise throughout our guests visit.

Laundry

- Not available.

Shop

- There are postcards for sale, together with worldwide and UK stamps. A posting box is situated outside of the B&B building.
- Other than this, there is no shop.

Treatment room/s

- Not available.

Leisure Facilities

- Not available.

Outdoor Facilities

- There is a small patio directly outside of the double dining room doors.
- There is a table and four chairs and a parasol for shade for guests to sit outside.

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- None available.

Bedrooms

- All three bedrooms are on the ground floor.
- All bedrooms have fire doors with smoke sealing strips -

doors are 80 cms wide.

- One bedroom is a double bedded room, one is with twin beds, and the third with twin beds (which with a bed joiner can be made into a king bedded room). The twin beds can be moved in Rooms 2 + 3 if necessary.
- Duck down duvets and feather pillows are provided.
- All mattresses and pillows have removeable protectors which can be laundered.
- Each room is tastefully furnished, with glass tops to the dressing tables and side tables making them easy to keep clean.
- There are bedspreads on every bed.
- Each room has a TV with remote control, tea tray, electric kettle (see through indicator for water level), reading lights, torch, corkscrew, decanter of drinking water, glasses.
- There is a hairdryer in every bedroom.
- Fans for hot and cold air are available on request.
- Luggage racks are available in each room.
- There are hot water bottles available in each room.
- There is a good information file available in the bedroom, with a map of the local area, guidance on eating out and local attractions.
- There is a pen, writing paper and envelopes in every room.
- All guests are shown around their bedroom on arrival, made aware of the building and its facilities.
- All rooms have extra bedding in wardrobes - blankets and sheets are available.
- Guests are given a key for their bedroom and shown how to operate the front door access control system for access to the B&B building.
- All bedrooms have deep pile carpet.
- In Room 1 there is a half sized wardrobe, double bed and small bedroom chair near the window.
- There are no ceiling lights - but three standard lamps - one either side of the bed, and one on the dressing table.

- There is a dressing table with mirror and stool.
- There is an en suite shower room.
- Room 2 has the same quality of carpet.
- There is a large built in wardrobe with light and shelf.
- There is a bedroom chair, identical to that in Room 1, in the corner of the room.
- There is a dressing table with mirror and stool.
- There is a wall mounted, remote control TV.
- There are three lights - standard lamps - one on each end of the dressing table and one on the side table between the beds.
- There are twin beds in Room 2.
- There is an en suite shower room (see below)
- Room 3 is the largest of the three rooms.
- It has a large walk in wardrobe, with shelf and light.
- There is a bedroom chair beside the window.
- There are two side tables and two twin beds (which can be converted/joined together) to make a king sized bed.
- There is a dressing table with mirror and stool.

Bathroom, Shower-room & WC [Ensuite or Shared]

- All rooms are with power showers - powered by an electric pump within the building.
- Room 1 - ensuite shower room.
- The door to the bathroom, hinged to the left, opens outwards into the bedroom and is 73 cms wide.
- Ahead is 128 cms of floor space.
- The shower base measures 70 x 70 cms square.
- The flooring is non slip linoleum.
- There is a handle for grip to the right hand outside of the shower cubicle.
- The toilet is 46 cms high with a space of 21cms to the right and 21 cms to the left.
- The washbasin is 82 cms high.

- A non-slip mat is provided for use in the shower in all rooms.
- There is a glass bathroom shelf above the wash hand basin with mirror in all rooms.
- There is a bathroom light with shaver point above the mirror in all rooms.
- Shampoo, soaps, face cloths, shower gels etc. are provided for guests use in all rooms.
- Bath robes are available in every room. There are shoe shining kits, plasters and sewing kits available in every room. There are cotton wool balls and cotton buds available in every room.
- Room 2
- This is the smallest of the B&B shower rooms.
- The door to the bathroom, hinged to the left, opens inwards into the bathroom and is 73 cms wide.
- Ahead is 90 cms of floor space.
- The shower base measures 70 x 70 cms square.
- The flooring is non slip linoleum.
- The toilet is 46 cms high with a space of 31 cms to the right and 20 cms to the left.
- The washbasin 81 cms high.
- Room 3
- The door to the bathroom, hinged to the left, opens outwards into the bedroom and is 73 cms wide.
- Ahead is 100 cms of floor space.
- The shower base measures 84 cms long by 70 cms wide.
- The flooring is non slip linoleum.
- The toilet is 46 cms high with a space of 30 cms to the right and 52 cms to the left.
- The washbasin 78 cms high.
- There is a hand rail for grip to the left outside of the shower cubicle.

Self-Catering Kitchen

- Not available.

Caravans, Holiday Homes & Twin Units

- Not available.

Touring Facilities (Holiday Parks)

- Not available.

Boats - Narrow Boat, Cruiser & Hotel Boat

- Not available.

Attractions (Displays, exhibits, rides etc.)

- Not available.

Grounds and Gardens

- We would be pleased for you to be shown around/take part in farm activities, ie. a farm tour, see our Belted Galloway cattle, lamb our sheep etc. You might wish to make us aware of this before you arrive, or throughout your stay. I am sure guests can participate as much or as little as they wish. Please also take advantage of the walking in the area - there are footpaths in and around the farm. On a summer's evening you might want to walk the local lavender fields or perhaps walk for supper to the local pub in Snowhill.

Additional Information

- In case of emergency and the need to evacuate the building, the exit route is clearly marked.

- If you require more assistance for evacuating please notify us on arrival and we will ensure you are evacuated safely eg. hearing impairment.
- If you would prefer to have the volume of our background music lowered or even turned off at breakfast time, then please ask us to oblige.
- We are always here to help, please ask us about anything, we'll do our best to answer, explain, direct or obtain.
- The farm is involved with the Higher Level Scheme in Environmental Stewardship. A Site of Special Scientific Interest exists on the farm.
- We have a small herd of Belted Galloway Cattle and lamb some 500 ewes - usually producing around 800 lambs. Visitors are encouraged to take part in lambing if they so wish, and the main crop lambing season commences mid. March.

Contact Information

- Address: Snowhill Hill Estate Bed and Breakfast, Snowhill Hill, Moreton in Marsh. Glos. GL56 9TH
- Telephone: +44(0) 1386 853959
- Fax: +44 (0) 1386 853416
- Minicom: Not available
- Email: snowhillhill@aol.com
- Website: www.broadway-cotswolds.co.uk/snowhillhill.html
- Hours of operation: Open all year.
- Emergency number: If we are out, we use call divert to our mobile, so we are accessible at all times. If this is not the case then use 07778 031220.
- Local equipment hire companies: Bikes: 07917 128114 (Andy)
- Local accessible taxi numbers: Cotswold Private Hire : 07813 133847 (Paul Griffiths) Trevor Beale 07798 767688, Tempus 07770 940584

Future Plans

- Ongoing training of manager.
- Joining the Green Tourism Business Scheme (October 2007)

We welcome your feedback to help us continuously improve if you have any comments please phone +44 (0)1386 853959 or email snowhillhill@aol.com